



GENTING TRAINING FEEDBACK

COURSE TITLE: COACHING FOR PERFORMANCE
 DATE: 1-2 July 2013
 GROUP: Senior Management Team
 FACILITATOR: Wai K Leong

RATING SCALE: 1 - Ineffective 2 - Somewhat Effective 3 - Quite Effective 4 - Effective 5 - Very Effective 6 - Extremely Effective

	PARTICIPANTS	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	Avg.
	FACILITATOR'S COMPETENCIES																							
1	Knowledge of subject	5	6	6	6	6	6	6	6	6	5	6	5	5	5	6	6	5	5	6	6	5	6	5.6
2	Organization of session	5	6	5	6	6	5	6	6	5	4	6	4	5	5	6	6	5	5	6	6	5	6	5.4
3	Preparation for the training	6	6	6	6	6	5	6	6	5	4	6	5	5	6	6	6	5	5	6	6	4	6	5.6
4	Responsiveness to group	5	6	6	6	6	6	6	6	6	5	5	5	6	5	6	5	5	6	6	6	5	6	5.6
5	Program in logical sequence	5	6	6	6	6	6	6	6	6	5	6	4	6	6	6	6	5	5	6	6	5	6	5.7
6	Use of visual aids	5	6	5	6	6	5	6	6	5	4	5	4	5	5	5	5	4	4	5	6	5	6	5.0
	OVERALL																							
1	Have the objectives been achieved?	5	6	6	6	6	6	6	6	5	5	6	4	6	5	6	6	5	5	4	6	5	6	5.5

Additional Comments

1. The trainer is very calm, listens, good quality examples of open ended questions and always encourage.	2. This workshop has very practical applications. Similar workshops for others in the organization.
3. Same coaching workshops for bosses and subordinates	4. He is a very experienced facilitator
5. Need to further improve on the video. Apart from the EXCELLENT. Great presentation and excellent work by team.	6. Should suggest the training to higher level of management and heads of department.
7. Great course. Hope this is not the end but more roll-out for leadership and middle management to foster a coaching environment. A core certified group of coaches should be formed.	8. The tools and techniques and using coaching as a management concept is very powerful and should drive productivity/ enthusiasm in Gen Y
9. In order for it to be adopted as a culture in the organization, bosses must also walk the talk.	10. Coaching should be taught and shared as a useful too in managing.
11. Wai K is very resourceful and should be recommended to any manager. I think this workshop is very important for anyone in Genting especially those who manage a team. We value any contribution from employee and striving towards a happy working environment.	12. All levels of management should be introduced to the concepts and techniques to foster change in the right direction. Coaching touches all aspects of life and it is a torchlight to shine for closed minds.