

## INTERNAL TRAINING EVALUATION

Please give us your frank feedback on the effectiveness of the training completed. Your feedback is important for us to assess the suitability and Return on Investment of the training completed and to continuously seek improvement to the training program.

<b>PROGRAM TITLE</b>	MAL-Performance Management- Coaching & Giving Feedback	<b>DATE</b>	25 <sup>th</sup> – 26 <sup>th</sup> AUGUST 2010
<b>VENUE</b>	May Tower Hotel, KL	<b>TIME</b>	9.00 am – 5.00 pm

**RATINGS:** 1- POOR 2- NEEDS IMPROVEMENTS 3- ADEQUATE 4- GOOD 5- EXCELLENT N- NOT APPLICABLE

<b>Participants</b>		1	2	3	4	5	6	7	8	9	10	11	12	13	14	<b>AVG</b>
<b>Category</b>	<b>Feedback Criterion</b>															
<b>Self-Assessment</b>	Competency of the knowledge and skills level before attending	1	2	2	2	2	3	2	1	2	2	2	2			<b>1.91</b>
	Competency of the knowledge and skills level after attending	4	5	5	4	5	4	5	4	5	5	5	4			<b>4.58</b>
<b>Career Best</b>	The program can help me achieve my current and future KPI	5	5	5	4	5	4	5	4	5	5	5	4			<b>4.66</b>
	The program facilitates me to demonstrate leadership competencies	5	5	5	4	5	4	5	4	5	5	5	4			<b>4.66</b>
	The program has increased my relevant technical competencies	5	5	5	4	5	4	5	4	5	5	5	4			<b>4.66</b>
	The program inspired me to practice OCBC's core values	5	5	5	4	4	4	5	4	5	5	5	4			<b>4.58</b>
<b>Curriculum</b>	The course contents met the training objectives	5	5	5	4	5	5	5	4	5	5	5	5			<b>4.83</b>
	The course contents covered the relevant topics	5	5	5	5	5	5	5	4	5	5	5	5			<b>4.92</b>
	The curriculum content was organized and easy to follow	5	5	5	5	5	5	5	4	5	5	5	4			<b>4.83</b>
<b>Facilitator</b>	The facilitator was competent on the subject matter	5	5	5	4	5	5	5	4	5	5	5	5			<b>4.83</b>
	The facilitator was able to communicate ideas and concepts clearly	5	5	5	5	5	5	5	4	5	5	5	5			<b>4.92</b>
	Practical examples and operational applications were used	5	5	5	5	5	5	5	4	5	5	5	5			<b>4.92</b>
	The facilitator was engaging and encourage feedback and participations	5	5	5	5	5	5	5	4	5	5	5	5			<b>4.92</b>
<b>Training Facilities</b>	The training coordination information was timely and clear	4	4	5	5	5	4	5	4	5	5	5	5			<b>4.66</b>
	Learning and development team was helpful and provided support	5	5	5	4	4	4	5	4	5	5	5	5			<b>4.66</b>
	Training venue and facilities were safe, neat and conducive	4	5	5	4	5	4	5	3	4	4	5	4			<b>4.33</b>

Self-Assessment	Career Best	Curriculum	Facilitator	Training Facilities	Overall Average
<b>140%</b>	<b>4.64</b>	<b>4.86</b>	<b>4.90</b>	<b>4.55</b>	

### Participant's Number

1. Connie Ch'ng Lip Hong	5. Alice Kee Li Fung	9. Yap Kok Hoong	13.
2. Fanny Lee Wan Khim	6. Thomas	10. Tan Ye Chon	14.
3. Raza	7. Weerat	11. Tan Lee Lee	
4. Tan Bee Ngoh	8. Yap Wai Ghon	12. Lim Kar Eng	