**Date (YYYYMMDD)**    13/09/16

**Evaluation Size**    9

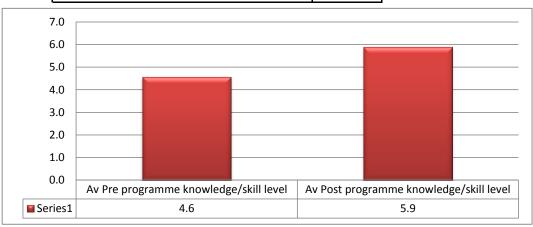|  | **7 pt rating** | **%** |
|---|---|---|
| Overall Programme Satisfaction | 6.0 | 85.9 |
| Overall Training Objectives Met | 5.9 | 84.1 |
| Overall Facilitator Satisfaction | 6.2 | 88.9 |
| Overall Work Application Satisfaction | 5.9 | 84.9 |

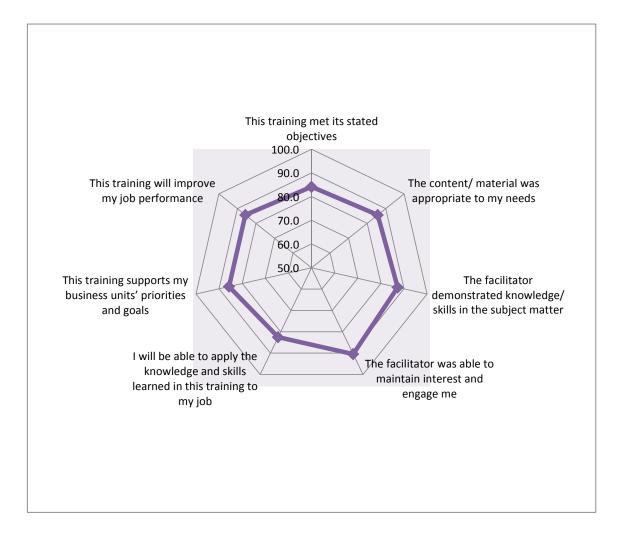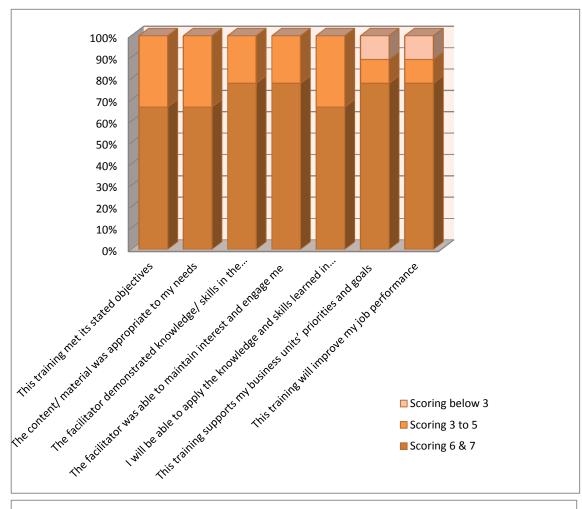| Job Impact (reduction by 35% for self-report bias) | 34% |
|---|---|



### Change in Knowledge/Skills

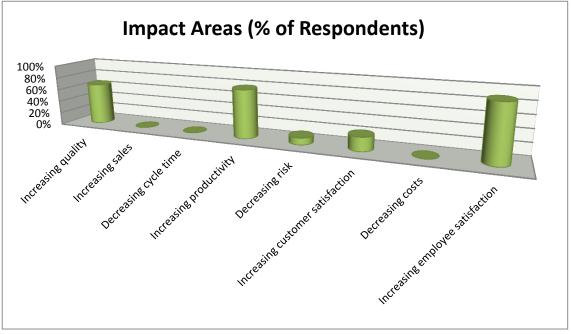| Av Pre programme knowledge/skill level | 4.6 |
|---|---|
| Av Post programme knowledge/skill level | 5.9 |
| % Increase in Knowledge/Skills | 29% |



| | Av Pre programme knowledge/skill level | Av Post programme knowledge/skill level |
|---|---|---|
| Series1 | 4.6 | 5.9 |

**Evaluation Breakdown**

| | 7 pt scale | % |
|---|---|---|
| This training met its stated objectives | 5.9 | 84.1 |
| The content/ material was appropriate to my needs | 6.0 | 85.7 |
| The facilitator demonstrated knowledge/ skills in the subject matter | 6.1 | 87.3 |
| The facilitator was able to maintain interest and engage me | 6.3 | 90.5 |
| I will be able to apply the knowledge and skills learned in this training to my job | 5.8 | 82.5 |
| This training supports my business units' priorities and goals | 6.0 | 85.7 |
| This training will improve my job performance | 6.0 | 85.7 |

Legend:
- Scoring below 3
- Scoring 3 to 5
- Scoring 6 & 7

Categories:
- This training met its stated objectives
- The content/ material was appropriate to my needs
- The facilitator demonstrated knowledge/ skills in the...
- The facilitator was able to maintain interest and engage me
- I will be able to apply the knowledge and skills learned in...
- This training supports my business units' priorities and goals
- This training will improve my job performance

## Impact Areas (% of Respondents)



Categories:
- Increasing quality
- Increasing sales
- Decreasing cycle time
- Increasing productivity
- Decreasing risk
- Increasing customer satisfaction
- Decreasing costs
- Increasing employee satisfaction

**What are some key takeaways from this training that you plan to apply on the job?**
Coaching, practice forward questioning, be more to the point

Recognising and understanding personality types
To sharpen the skills in mentoring by applying what I have learned.
Be more sensitive & alert.
Know when to do what

Always be aware of the mental state of the mentee.
That it is important to ask questions for the mentee's awareness

**How can this training be improved?**

Keep up the good work.

Next module- coaching!!!
More role plays go reinforce the applicability