



Learning and Human Capital Improvement
 FEEDBACK FORM (IN-HOUSE PROGRAM)

COURSE: Coaching and Mentoring For Performance

FACILITATOR: Wai K Leong

DATE: 17- 18 March 2009

Rating Scale: N/A – Not Applicable Strongly Disagree 1 2 3 4 5 6 7 Strongly Agree

	PARTICIPANTS										AVERAGE
	1	2	3	4	5	6	7	8	9	10	
A. THE FACILITATOR											
1. Was knowledgeable about the subject	7	7	7	7	6	7	7	6	7	7	6.8
2. Was prepared and organized in class	7	7	6	7	6	7	6	6	7	6	6.5
3. Encourage participants to take part in class discussion	6	7	6	7	6	7	6	6	7	6	6.4
4. Was responsive to participant's needs and questions	6	7	7	6	7	7	6	7	7	7	6.7
5. Was energetic and enthusiastic in keeping participants engaged	6	7	7	6	7	7	6	7	7	7	6.7
6. Discussed on-the-job application of each objective during course	5	7	7	7	7	7	7	7	7	6	6.7
B. THE ENVIRONMENT											
7. The physical environment was conducive to learning	5	6	6	7	7	6	7	5	7	6	6.2
C. THE COURSEWARE											
8. The scope of the materials was appropriate to my needs	5	6	6	6	7	6	7	6	7	6	6.2
9. The learning and discussion materials was organized logically	5	6	7	6	6	6	7	5	7	6	6.7
10. The examples presented helped me to understand the content	5	6	7	7	6	7	7	5	7	6	6.3
11. The participants materials were useful on the job	5	6	7	7	6	7	6	6	7	6	6.3
D. LEARNING EFFECTIVENESS											
12. I learnt new knowledge and skills from this training	7	7	7	7	6	7	7	6	7	7	6.8
AVERAGE											6.52

OTHER FEEDBACK

1. The coaching techniques, tools and the GROW model were very useful.
2. Strongly recommend this program for other managers.
3. The video "The Art of Possibility" is good but a bit long.
4. I like the experiential approach that the trainer used.
5. A lot of fun and games. Great for learning and interactions
6. Would be good if some reference is made on the handouts.
7. The trainer is very experienced and his examples are relevant.
8. I can easily use the skills learnt straight away.
9. The room is very cold.
10. Have more role plays. A very good program.
11. The trainer is also using coaching approach to help us learn.

We appreciate your feedback. Thank you