



SINGAPORE AIRLINES

COURSE TITLE: COACHING FOR PERFORMANCE
DATE: 7-8 April 2013
GROUP: Senior Flight Instructors
FACILITATOR: Wai K Leong

1 - POOR 2 - BELOW AVERAGE 3 - AVERAGE 4 - GOOD 5 - EXCELLENT

	PARTICIPANTS	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	AVG
	COURSE DESIGN																							
1	Organization level of the workshop	4	4	4	4	4	5	4	4	4	5	5	4	4	4	4	4	4	4	5	4	5	4	4.2
2	Usefulness of the workshop to your role	4	4	4	4	4	5	5	4	5	5	5	5	4	4	4	4	3	5	5	5	4	4	4.1
	FACILITATOR'S COMPETENCIES																							
1	Experience of trainer in the subject	5	5	5	5	4	5	5	5	4	5	5	5	5	4	4	5	5	5	5	5	5	5	4.8
2	Preparedness of the trainer	4	5	4	4	4	5	5	5	5	5	5	5	5	4	4	5	5	5	5	5	4	5	4.8
	KNOWLEDGE LEVEL (1- low to 10 high)																							
4	Before workshop	6	6	6	6	6	5	3	7	6	4	6	1	7	6	6	6	6	6	3	5	7	7	NA
5	After workshop	7	8	8	8	8	8	8	8	8	9	8	8	9	7	8	8	8	9	8	7	9	9	NA
	OVERALL																							
1	Satisfaction level of this workshop	4	4	4	5	4	5	5	5	4	5	5	5	4	4	4	4	4	5	5	5	5	5	4.5

OTHER COMMENTS

1. Wai K was smooth in his deliveries. He was able to make the subject practical and easily understood and appreciated. The videos were powerful. Realization on how much I'm lacking in coaching. Thoroughly satisfied!	2. He is a guru in his area of expertise. Wonderful ideas. More examples and reference to aviation incidences would be good. Great workshop with structure, content and timing.
3. An experience coach with "substance". Able to answer questions about coaching in a professional way. I see sincerity in him.	4. Presenter quickly attained credibility from a tough crowd (pilots in general). Very good key points as reminders. Well done
5. The workshop was meticulously executed. The materials presented were well and easily understood.	6. Very knowledgeable and trainer was able to engage participants fully to ensure message was sunk in.
7. The use of charts was helpful in capturing the points discussed	8. Examples given to illustrate the concept were powerful.
9. Did well to keep day interesting. Non-threatening and motivating	10. Captivating & interesting. Able to answer any queries with ease.
11. The whole workshop was good particularly the GROW model	12. Learnt to use correct language to create a safe coaching environment.
13. Program is beneficial not only on current role but also daily life.	14. Level of interaction/ participation was well paced & appropriate